PRODUCT DISCONTINUANCE BULLETIN



Issue Date: January 12, 2004 PDB Number: PDB_D_183-0021-21

Product(s)

SDK Software Development Kit Version 2, Win 95, 98, NT, 2000 (for GPS-PCI 2/PCI-SG 2) Upgrade to SDK for PCI Version 2, Win 95, 98, NT, 2000 (for GPS-PCI 2/PCI-SG 2)

For Symmetricom products GPS-PCI 2 (Model 560-5908) / PCI-SG 2 (Model 560-5907)

Overview

Symmetricom is announcing the discontinuance of the Windows Software Development Kit for the GPS-PCI 2/PCI-SG 2, part numbers: **183-0021 and 183-0021-U**. These software packages have reached the end of their technology product lifecycle. Ongoing software development is planned for the PCI-WINSDK, the Software Development Kit for the bc635/637PCI bus cards. Any new Windows software development should be considered for the bc635/637PCI.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	March 31, 2004

Affected Models and Alternative Product Summary

Current Model	Current Part #	Alternative Model	Alternative Part #	Datasheet Link
PCI Windows SDK	183-0021	PCI-WINSDK for bc635/637PCI models	PCI-WINSDK	<u>Datasheet</u>
PCI Windows SDK Upgrade	183-0021-U	None	None	None

Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA

1-408-428-7907 worldwide

Symmetricom Customer Service: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA

1-408-428-7907 worldwide support@symmetricom.com www.symmetricom.com

Timing, Test & Measurement Division: 3750 Westwind Blvd.

Santa Rosa, CA 95403 Telephone: 707-528-1230 Facsimile: 707-527-6640